



## **Appointment Cancellation Policy**

Failure to keep your scheduled appointments at Pantops Physical Therapy & Occupational Therapy hinders our ability to provide the best care to our patients.

We ask that you show us consideration by calling at least 24 hours prior to your appointment if you are unable to attend. This will allow us the opportunity to offer that appointment to another patient. Late cancellations due to illness or family emergency are excluded from this policy.

At Pantops Physical Therapy, failure to give the **24 hours** notice necessary prior to cancellation, will result in a **“No-Show Appointment Fee.”**

This fee cannot be billed to your insurance company and will be your direct responsibility.

### **The No-Show Appointment Fee is as follows:**

Physical Therapy & Occupational Therapy Appointment- \$50

Thanks for your consideration  
Pantops Physical Therapy

I have read the following policy and will abide by it.

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Signature

Date